



## Mission, Vision, and Value Statements

### Mission Statement

We provide quality, cost-effective services and facilities to build an exceptional community and a great place to live.

### Organizational Values

**INTEGRITY** - We are entrusted by the community to do the right thing for the right reason even when no one is looking.

**STEWARDSHIP** - We embrace the thoughtful and responsible care of the community and its resources.

**POSITIVE ATTITUDE** - We choose to believe in the importance of what we do for our community. We enjoy our work, and we expect the best.

**RESPECT** - We treat those we serve and each other with courtesy, dignity, and understanding because every person matters.

**TEAMWORK** - We are committed to a spirit of cooperative effort within our organization and community as we work together towards shared goals.

**CUSTOMER SERVICE** - We provide responsive and personalized quality services by listening to our customers and anticipating needs.

**CONTINUOUS IMPROVEMENT** - We are committed to continual learning, adaptability, and process improvements.

### Vision Statement

We will achieve the highest level of employee and customer satisfaction by:

- ◆ Living our organizational values
- ◆ Being proactive and highly productive
- ◆ Demonstrating leadership at all levels
- ◆ Encouraging creative problem solving
- ◆ Adapting to changing community needs and environment