

From: [David M. Garlington](#)
To: [Richard Bancroft](#)
Cc: [Matthew Klontz](#); [Tyrone Brown](#); [Del Singer](#); [Richard Schweitzer](#); [Charlie Bush](#)
Subject: RE: Street Light repair - Sunrise Meadows
Date: Tuesday, May 12, 2020 1:45:52 PM

Rich,

Thanks very much for the message, I'm pleased but not surprised with your experience. I'm proud of the professionalism of my entire Public Works staff and Ty and Del are two of the best.

David M. Garlington, P.E.



Public Works Director
(360) 681-3439
dgarlington@sequimwa.gov

From: Richard Bancroft <rsbancroft@live.com>
Sent: Tuesday, May 12, 2020 1:34 PM
To: David M. Garlington <dgarlington@sequimwa.gov>
Cc: Matthew Klontz <mklontz@sequimwa.gov>; Tyrone Brown <tbrown@sequimwa.gov>; Del Singer <dsinger@sequimwa.gov>; Richard Bancroft <rsbancroft@live.com>; Richard Schweitzer <richardschweitzer@comcast.net>
Subject: Street Light repair - Sunrise Meadows

David,

Just wanted to take a moment and pass along a "thank you" to both Ty Brown and Del Singer for resolving a street light problem at the entrance to our development. I live in Sunrise Meadows just off Sequim Dungeness Way. Our street lights were operating 24/7 and we suspected that the photocell was malfunctioning. I met with Ty Brown yesterday and he was very professional, courteous and customer service oriented. After our short meeting Ty said he would send a maintenance worker out the following day (today) to diagnose and repair the problem. Del Singer, Maintenance Worker, arrived today, diagnosed and replaced the faulty photocell. Once again, Del was courteous, professional and had a "can-do" spirit. I have to say these two gentlemen represented the City of Sequim in a very positive and professional manner. Please take a moment and thank them for a job well done. Our HOA greatly appreciates their service.

Warm regards,

Rich Bancroft

60 Royal Loop