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From: Severne Johnson [<mailto:severne42@gmail.com>]

Sent: Tuesday, June 20, 2017 11:18 AM

To: David M. Garlington

Subject: Kudos to Ty Brown

The purpose of this email is to commend Ty Brown.

Maple Ridge Estates has a problem with a sinkhole on the area of the drainage collection system. Last year your group helped us with another issue on the drainage collection system by running a camera down one of the pipes.

Because that pipe is the one closest to the sinkhole, I came in last week and asked Mr. Brown if I could set up an appointment to see the tape to see if there were any clues to our problem. By the time I got home, he had gone a lot better and sent out the camera truck to take another look. This was more than we had thought possible.

We are very grateful to Mr. Brown for the help he gave us. And for how quickly he gave it.

But more than that is the impression we are left with of a staff that wants to help residents whenever possible. It leaves us with the belief that our taxes are well spent and are used not only for the community as a whole but also, as much as possible, for individuals. That belief leads us to approach any tax increases or bond issues positively.

So, again, our commendation to Ty Brown. And to you for fostering that attitude in your staff.

Severne Johnson

Treasurer, Maple Ridge Estates HOA